Hitachi Command Suite Server Data Collection

Hitachi Command Suite Server Logs

Hitachi Command Suite (HSCS) was previously known as the HiCommand suite. For HDvM, HTnM, HTSM, HRpM or HGLAM, issue the hcmdsgetlogs command. For Windows and UNIX Systems, hcmdsgetlogs is integrated into the GetConfig script, so simply run the GetConfig script.

Manual Data Collection

The following examples assume a default installation. Adjust these commands if you have installed the software somewhere else.

HiCommand Products 7.x and earlier (default locations)

Windows:
- cd "Program Files (x86)\HiCommand\Base\bin"
- hcmdsgetlogs /dir <output dir>

Unix:
- # /opt/HiCommand/Base/bin/hcmdsgetlogs -dir <output dir>

HiCommand Products 8.x (default locations)

Windows:
- cd "Program Files\HiCommand\Base64\bin"
- hcmds64getlogs /dir <output dir>

Unix:
- # /opt/HiCommand/Base64/bin/hcmds64getlogs -dir <output dir>

Notes:

(HCS 7.x and earlier) cd ..\base\bin
Hcmdsgetlogs /dir <output dir>

(HCS 8.x) cd ..\base64\bin

Hcmds64getlogs /dir <output dir>

To minimize the data collection when the DB and .csv files are not required run the following command:

(HCS 7.x and earlier) hcmdsgetlogs /dir <output dir> /logtypes log

(HCS 8.x) hcmds64getlogs /dir <output dir> /logtypes log

** <output dir> is an empty dir of your choosing, i.e. D:\logs

Example: Hcmds64getlogs /dir D:\logs